

**UCNJ Union College of Union County, NJ
Continuing Education and Workforce Development**

Program Learning Outcomes

Program

Certified Medical Assistant

Identified Program Learning Outcomes:

- Recognize the duties and responsibilities of a Medical Assistant and understand their function working with various allied health professionals with whom medical assistants may support.
- Demonstrate the skills and knowledge of both the administrative and clerical functions needed for successful employment in health care facilities.
- Demonstrate the skills and knowledge of the clinical functions of a Medical Assistant and their role in infection control practices.
- Understand the importance of the Medical Assistant credentials and keeping them current.

How Assessed/Measured:

- Pass each course in the program successfully with a grade of 70% or higher on assignments, assessments, quizzes and course final.
- Completion of practical requirements and passing score on the Certified Phlebotomy Technician, the Certified EKG Technician and the Certified Clinical Medical Assistant exams.
- Successful completion of Internship placement.
- Job offers with Internship site or secure job placement at a healthcare facility.

Program Goal:

- Maintain a pass rate for the Certified EKG Technician, Certified Phlebotomy, and the Certified Clinical Medical Assistant exam of 90%.
- Job Placement rate of 75%

When Assessed?

Upon completion of program and successful certification outcomes.

Program Data:

	FY24
# Students Enrolled	19
# Students Completed Program	18
Certified Clinical Medical Assistant Exam - pass	18
Certified Clinical Medical Assistant Exam - pass rate	100%
Certified Phlebotomy Technician Exam - pass	12
Certified Phlebotomy Technician Exam - pass rate	66.7%
Certified EKG Technician Exam - pass	13
Certified EKG Technician Exam - pass rate	72.2%
Basic Life Support BLS/CPR - pass	18
Basic Life Support BLS/CPR - Exam - pass rate	100%

	FY24
# Students Enrolled	19
# Students Completed Program	18
# Students – Available for Job Placement	18
# Students – Job Placement	17
% Job Placement	94.4%

		Gender			Race/Ethnicity				
	FY24	# Female	# Male	# Unknown	Hispanic	American Indian/ Alaskan Native	Asian	Black or African American	White
# Students Enrolled	19	16	2	1	9	0	1	8	1
# Students Completed Program	18	15	2	1	9	0	1	7	1
Certified Clinical Medical Assistant Exam - pass	18	15	2	1	9	0	1	7	1
Certified Phlebotomy Technician Exam - pass	12	10	1	1	7	0	1	3	1
Certified EKG Technician Exam - pass	13	11	1	1	8	0	1	4	0
Basic Life Support BLS/CPR - pass	18	15	2	1	9	0	1	7	1
# Students – Job Placement	17	14	2	1	8	0	1	7	1
% Job Placement	89.47%		100.00%	100.00%	88.89%	0.00%	100.00%	87.5%	100.00%

Actions Taken to Improve Results: